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Supply and Demand: How to Negotiate Supplier and Distributor Agreements and Work with Franchisees Regarding Their Implementation

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Elements of Supply Chain

- Producers
- Manufacturers
- Distributors
- Retailers
- Consumers



Establishing the Supply Chain

- Requests for Proposals (RFPs)
- Geography
- Reliability



Supply Chain Agreements

- Choice of Structure
- Key Terms
 - Price
 - Volume
 - Various other factors



Supply Agreement Terms - Examples

•	Compliance with System	•	Indemnification and
	Standards		Insurance
•	Exclusivity	•	Warranties
•	Ownership of I.P.	•	Term / Termination
•	Obsolescence	•	Inspection and Audit
•	Dispute Resolution		Rights



Distributor Agreements – Added Issues

- Performance Criteria
- Inventory Issues
- Shipping
- Insurance/title
- Returns / inspections



Other Supply Chain Issues

- Licensing
- Remote Ordering Systems and I.T. Concerns



Purchasing Cooperatives

- Key Objectives
- Pros and Cons



Ensuring Franchisee Compliance

- Communicating with Suppliers
- Audits
- Mystery shopper programs
- Sanctions
- Injunction
- Default notices
- Termination



Pre-Sale Disclosures: FDD Item 8

- Sourcing restrictions; specifications
- Franchisor or its affiliates as approved suppliers
- Approving alternative suppliers
- Franchisor deriving revenue / material consideration
- Purchasing arrangements
- Benefits to franchisee based on franchisee purchases



Competition / Antitrust Law Issues

- Illegal tying arrangements
- Predatory pricing
- Anticompetitive refusals to deal
- Monopolization
- Disclosure is key
- State laws prohibiting unfair / deceptive supply chain restrictions



Thank you!

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